

InfoPrint Solutions Selects Baxter Planning Systems for Service Parts Planning

*Leading Service Parts Planning Solution to Optimize
Parts Availability at Global Provider of Digital Output Solutions*

Austin, Texas – June 14, 2010 – Baxter Planning Systems (www.bybaxter.com), the premier provider of service parts planning solutions, announced today that [InfoPrint Solutions Company](#) (InfoPrint Solutions), a joint venture between [IBM](#) and [Ricoh](#), has selected Baxter's industry-leading software-as-a-service (SaaS) solution *Prophet by Baxter* (Prophet) and On-Demand Planning service (Planning Staff) to support its global service part planning environment.

Prophet will control inventory purchase and repair decisions, determine global stocking levels and initiate inventory replenishment and redeployment across InfoPrint Solutions' global service supply chain. Additionally, Prophet will support InfoPrint Solutions' real-time inventory decision sourcing requirement for customers, field engineers, and distributors worldwide. Baxter's On-Demand Planning services will also be deployed to assist in the global inventory planning process.

"We realized early on that the process of reinventing yourself as an independent global business would require the selection of superior partners. After evaluating our service and logistics options, we determined that Baxter Planning Systems provided us the planning tools, application hosting, and professional planning services required by a world class planning organization" said Vince Catalano, Vice President Worldwide Service Planning & Technical Support for InfoPrint Solutions. "As we get closer to the conclusion of our joint venture status, we are even more confident that we have made the right decision."

"The InfoPrint Solutions and Baxter relationship epitomizes Baxter Planning System vision to provide a world-class planning solution, with superior performance and support

via a SaaS model combined with industry leading planning expertise”, said Greg Baxter, CEO and President of Baxter Planning Systems. “The integration of Prophet by Baxter with InfoPrint Solutions’ Oracle ERP and Siebel CRM systems will enable us to automate the inventory procurement and repair process, global replenishment and redeployment and fulfillment of all service part orders”.

About Baxter Planning Systems, Inc.

Since 1993, Baxter has pioneered the development of Web-based solutions to meet the unique demands of after-market, service, repair, and spare parts industries. The Prophet by Baxter™ suite of integrated forecasting and planning applications enables Baxter’s clients to achieve industry-leading customer service levels while significantly increasing profitability. Headquartered in Austin, Texas, Baxter is privately held, self-funded, and profitable. Global 2000 and Fortune 500 enterprises deploying Baxter solutions include 3Com, NEC, Extreme Networks, Agilent Technologies, Fujitsu, Silicon Graphics, Enterasys Networks, Alcatel-Lucent, Kodak and Philips Medical Systems. For more information, visit Baxter on the Internet at www.bybaxter.com, or call (866) 323-5959.

About InfoPrint Solutions Company

InfoPrint Solutions Company, a Ricoh company, is a leading provider of digital output solutions. It is built on IBM’s 50 years in the production print space and Ricoh’s excellence in technology innovation. Go to www.infoprint.com for more information. Follow us on Twitter at www.twitter.com/infoprint or at www.twitter.com/adfsavings.

Contact

PR@bybaxter.com
(888)-639-5550

Tracey Sheehy
Breakaway Communications for InfoPrint Solutions Company
tsheehy@breakawaycom.com
212-616-6003

###